



## LIMITED WARRANTY ON SEMI-TRANSPARENT COATING

In accordance with and subject to the terms and conditions of this warranty, GROUPE SIDEX Inc. provides a **warranty against the peeling, blistering and cracking of the factory-applied, semi-transparent coating** for a) five (5) years on the textured finish or b) three (3) years on brushed and sanded finishes, from the date of purchase.

### 1. Warranty limitations:

1.1 The warranty is conditional upon compliance with the installation instructions provided with the product or made available through the GROUPE SIDEX Inc. website, including:

- The wood should be installed at least 8 inches above the ground to ensure maximum ventilation and to avoid prolonged exposure to moisture.
- The wood must not be in direct and continuous contact with water, the ground, a horizontal structure or with a dormer on a sloping roof.
- The wood must be well ventilated at all times; vegetation (shrubs, grass, etc.) or materials such as firewood, wood panels, ivy, cedar hedges, etc. must not come in contact with the coating and thus prevent adequate drying following bad weather. No snow, aside from natural accumulations, may be allowed to remain in contact with the siding.
- All siding must be installed in such a way that air circulation behind the siding is guaranteed. The layer of air under the siding must also be able to escape, so as to release any eventual heat or excess moisture.

1.2 Regular maintenance touch-ups should be performed regularly and an additional layer of stain should be applied mid-term on South-facing surfaces to ensure that this warranty remains in effect.

Any wood that is not properly maintained by the owner can not be covered for the purposes this warranty.

1.3 Wood is a natural product, therefore the natural variations and physical properties of wood, such as bleeding knots, seeping resin, mineral or bacterial staining, etc., can not be covered by this warranty.

1.4 Gradual fading and wear due to normal exposure to the sun, bad weather and atmospheric conditions is a natural phenomenon and not a product failure, and therefore they are not covered by this warranty.

1.5 Damage to the product resulting from improper handling, improper installation, improper storage, product repairs or modifications, lack of maintenance or improper maintenance, accidental damage, the use of harmful chemicals, improper use of the touch-up paint, structural movements, the growth of mold and surface spores or natural disasters are not covered by this warranty.

1.6 For the first two (2) years, GROUPE SIDEX Inc. will provide, at its sole discretion, a sufficient quantity of product and labour, up to a maximum of \$1.50/FT<sup>2</sup>, required to correct the defect on the damaged or defective surface hereunder.



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- 1.7 For a) three (3) subsequent years on the textured finish or b) one (1) subsequent year on brushed and sanded finishes, GROUPE SIDEX Inc. will only supply sufficient amount of stain to correct the defect on the damaged or defective surface hereunder. Any other direct or indirect damage, costs and expenses of any kind relating to the product or this warranty such as the cost of labour, membranes, construction paper, fastenings, caulking etc., are excluded from this warranty.
- 1.8 GROUPE SIDEX Inc. reserves the right to carry out an inspection before any repair or alteration to the product, to confirm the presence of a non-standard occurrence, as covered by this warranty.
2. It is the purchaser's responsibility to inspect or have the purchased products inspected BEFORE beginning the installation or beginning to have the installation carried out. In the case of a defect, please contact GROUPE SIDEX Inc. as soon as possible. No product will be replaced, and therefore covered by the warranty, if it was defective upon installation. Nor shall monetary compensation be required to be provided in such cases.
3. If a claim should be made following a defect covered by this warranty, it must be done within thirty (30) days following the discovery of the said failure by contacting GROUPE SIDEX Inc. The applicant must provide the information and supporting documents, such as photos and a copy of the invoice, required for GROUPE SIDEX Inc. to investigate the claim.
4. This warranty can not be transferred or assigned to the subsequent purchaser of the residential or commercial building on which the product was installed.
5. Coastal areas include exceptions.

The above-mentioned warranty is effective on all products purchased as of **December 1, 2019**.