

## MAINTENANCE GUIDE

AS ANY TYPE OF EXTERIOR COATING REQUIRES MINIMUM MAINTENANCE, PLEASE READ THIS DOCUMENT. THE SUGGESTED MAINTENANCE IS SIMPLE AND TAKES A LITTLE TIME.

### CLEANING

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When your siding has deposits of dirt, simply clean it with a garden hose where the residue is.

\* Using a pressure washer to clean the siding voids all warranty. \*

If this is not enough to loosen all the dirt, use a soft bristle brush and a pH neutral soap such as mild car soap.

Make sure the siding is at least 8" away from any source of dirt such as a flower bed and that the gutters are not blocked or punctured. This will help you reduce the build-up of dirt.

### SCRATCHES | FLAKING | DENTS

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As with all materials, your wood siding may receive shocks (stone thrown by the mower or others). Any surface showing the wood without protection must absolutely receive a new coat of paint on the affected surface only. Use the touch-up product provided with the purchase; if you need it, contact your supplier to order it.

### DISCOLORATION

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Our stains are covered by a warranty that varies according to the texture and the type of finish. The warranty covers chipping, swelling and cracking, but discoloration is excluded. It is therefore important to consider that a color with high pigmentation (eg red, royal blue, yellow, etc.) can deteriorate more quickly than a less bright color due to the high dye content.

## **MOLD**

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Molds are in fact black "spots" that can appear on surfaces that are more exposed to the elements, in places where the humidity level is very high on a permanent or regular basis and in any source favorable to their development.

To make sure it is mold, do the following test on a small part of the affected area: mix 4 parts water with 1 part bleach, apply and wait about ten minutes. Take care that the surface is not completely dry then rinse with a garden hose. If it works without damaging the finish, apply the solution to all affected areas.

## **ROT**

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When the wood siding is installed in accordance with the Installation Guide, there is little risk of rotting. However, if this happens, contact us at the first sign and our customer service will take care of your case.

However, it is important to ensure that the coating is not in direct and continuous contact with water, on a horizontal structure, with the ground or in direct contact with a skylight on a sloping roof.

In all these cases and other cases of improper installation, the warranty will be automatically void.

## **TANNIN**

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Tannin is a natural oil found in cedar and which has made its reputation in terms of resistance. However, we can see seepage of this oil during periods of heavy rain or intense sunshine. Rest assured, the tannin does not stain the coating and disappears on its own after 6-8 weeks.

## **SAP**

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Our wood, although dried and tested for moisture, can produce sap. This is a natural characteristic unique to real wood. Although it often wears off with the elements, you can clean it up if you wish. Wait until it is dry, then brush it lightly with a soft bristle brush. A simple rinse with water will then remove the dust generated.